

# Quality Policy



TRISTONE Flowtech Group's objective is to satisfy our customer requirements. We support this objective with our excellent Quality Management System based on the guiding principles of IATF 16949:2016 standard and continually improve.

Quality not only means on-time delivery of defect-free products at a competitive price.

To us, **quality** is more:

## **Continuous improvement**

Making continuous improvement a part of every day and every job - through the use of team participation and measurements of quality objectives. These objectives are monitored by way of quality improvement plans (**Business Operating System**).

## **Quality Objectives**

Providing a framework at our plants and offices to achieve quality objectives and targets in compliance with requirements. In this respect, we commit to meet applicable expectations of relevant internal and external parties .

## **Work safety and satisfaction**

All employees working in an environment that promotes and accepts legislation and government requirements. For this reason our work stations are designed ergonomically, safe and appealing to our employees.

## **Training**

Understanding the requirements of our jobs and the systems that support us - through training and education. This guarantees professional, well motivated and responsible staff.

Achievement of this policy involves all staff, who are individually responsible for the quality of their work, resulting in a continually improving working environment for all. This policy is provided and explained to each employee by the Managing Director or Quality Manager and available to all Tristone Flowtech Group relevant interested parties through Tristone Flowtech Group's web page. Some local documents can be combined with this policy.



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President & CEO

10.11.2017



**Thomas Lowak**

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10.11.2017



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10.11.2017